



LIVE
AT ARGYLE

CONCERT GUIDE

GENERAL INFO

LIVE AT ARGYLE | THURSDAY MAY 22ND | 16:00 – 23:00

MORE INFO AND TICKETS AVAILABLE AT WWW.LIVEATARGYLE.COM

- **STANDING / SEATING AREAS**
- PITCH (STANDING AREA) AGES 14 + (AGES 14 AND 15 MUST BE ACCOMPANIED BY AN ADULT)
- FAMILY SECTION (SEATING AREA – LYNDHURST STAND) AGES 5+ - TICKETS MUST BE PURCHASED FOR FAMILY SECTION
- **FAMILY SECTION TICKETS - YOU WILL NOT HAVE ACCESS TO THE PITCH. CHILDREN MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES**
- **COLOUR ZONES - ENTRY**
- Your ticket will be colour-coded; please follow signs corresponding to the colour on your ticket. Signage throughout the stadium and Central Park will guide you to your designated entrance gate. This will be distributed to all ticket holders before the event.
- **RE-ENTRY**
- The venue will be operating a no re-entry policy. Once you have entered the venue you cannot exit and re-enter.
- **SPECIAL EFFECTS**
- Some events involve pyrotechnics, flashing lights and other special effects. Contact the venue's dedicated Disability Liaison Officer for details of any special effects expected at your event. Please email disability@pafc.co.uk



TICKETS

- **REFUNDS AND EXCHANGES**

We regret to inform you that refunds and exchanges are unavailable, except in the unlikely event that the concert is cancelled, and an alternative date cannot be offered.

We strongly advise purchasing tickets only from official ticket providers due to a significant increase in ticketing scams.

- **DIGITAL WALLET TICKETS**

Adding your tickets to a digital wallet is optional and not required for entry. However, it can help prevent issues related to internet connectivity at the venue. If you encounter difficulties adding your tickets, you can still access them via the website where your purchase was made.

- **TICKET DELIVERY – ALL TICKETS ARE SENT TO THE EMAIL ADDRESS PROVIDED AT THE TIME OF PURCHASE**

- **ENQUIRIES**

For queries relating to ticket purchases or delivery, please contact the ticketing agent specified in your confirmation email.



ACCESSIBILITY

ACCESSIBILITY TICKETS

Customers should complete their ticket purchase through our online platform as usual. After purchasing, please email us at Disability@pafc.co.uk to:

Register for a Personal Assistant (PA) ticket

Provide a copy of your PIP documentation for verification

Can the accessible lane be changed to: If you have a disability or medical condition that prevents you from queuing, please speak to a member of staff at the venue. An accessible entry lane will be available as soon as the doors open to assist you.

ACCESSIBLE ENTRY LANES

Please talk to a member of staff at the venue if you have a disability or medical requirement that means you cannot queue. There is an accessible entry lane available as soon as the doors open.

ASSISTANCE DOGS

Assistance dogs are welcome at the stadium but please advise the venue at least seven days before the concert. Disability@pafc.co.uk

Due reference will be given to all aspects of safety and guidance from Guide Dogs UK to ensure safety within the Stadium.



ACCESSIBILITY

- **ACCESSIBLE PARKING**

- Accessible parking is available at Milehouse Park and Ride on a first-come, first-served basis.
- For further information about parking, please email disability@pafc.co.uk.
- Accessible parking can also be found at all major car parks and park-and-ride sites. We recommend planning your journey in advance to avoid any inconvenience.

- **FURTHER ASSISTANCE**

If you have specific questions or medical requirements, please contact Home Park Stadium's Disability Liaison Officer by emailing disability@pafc.co.uk or calling 01752 562561.





FAQ's

- **WILL THERE BE EXTRA BARS AND TOILETS?**
Exciting news! We've increased the number of bars for this year's concert because we predict a riot! In addition to the concourse, there will be extra food and drink outlets available to all attendees. To help reduce waiting times, we'll be offering two-pint cups and have boosted staff numbers. If one bar has a long queue, we encourage you to try others with shorter wait times. Thank you for your patience!
- **CAN I BRING FOOD AND DRINK INTO THE VENUE?**
Bringing food and drink into the venue is not permitted. However, if you have a medical condition, such as diabetes, a doctor's note will allow you to bring diet-specific food and drink. A variety of food and drink will be available for purchase at the venue.
- Please note that Home Park Stadium is a cashless venue, and all transactions must be made by card.
- **IS THE CONCERT SEATED?**
The concert may be either seated or standing, depending on the type of ticket purchased. Please check your ticket for details.
- Please be aware that other attendees may stand around you in seated areas.
- **IS THE CONCERT OUTDOORS?**
Yes, the concert will take place on the pitch at Home Park Stadium.



FAQ's

- **IF IT RAINS, WILL THE CONCERT STILL GO AHEAD?**
Yes, the concert will proceed even in rainy conditions, so please come prepared. Wear clothing suitable for the expected weather. Please note that there will be **no luggage storage or cloakroom facilities** available at the venue.
- **VISITORS WITH MEDICAL REQUIREMENTS**
If you need to bring medication or medical equipment, this is permitted. Should you wish to notify the venue in advance for added peace of mind, please contact disability@pafc.co.uk with details of the event you are attending.
- **CAN I BRING A BAG?**
Yes, but only **one small bag per person** (maximum size A4: Height 297mm (11.7 inches), Width 210mm (8.27 inches), Depth 210mm (8.27 inches)).

*Please note there are **no bag drop facilities** at this event.
All bags will be subject to a search. To speed up entry, we encourage you to avoid bringing a bag if possible.*
- **FIRST AID**
First aid facilities will be available on-site, with a dedicated team on hand should you require assistance.
- **TRAVELLING TO THE STADIUM**
Travel information will be provided closer to the event date.
- **PHOTOGRAPHY**
Professional audio and visual recording equipment is not permitted within the venue.
Filming and flash photography are prohibited during the concert.
Cameras deemed 'professional' will be confiscated and held until the end of the even

Do's

- Do keep your belongings with you at all times.
- Do allow ample time to take advantage of the toilet facilities.
- Do bring clothing appropriate to the weather conditions.
- Do put any rubbish in the bins provided for you.
- Do look out for official vendors and concessions stalls.
- Do avoid unlicensed traders outside of the venue offering inferior goods.
- Do report anything suspicious to a member of staff.
- Do tune into local radio & check social media for the latest travel updates.

Don'ts

- Don't bring food or drink into the venue.
- Don't arrive with any form of professional audio or visual recording equipment. There will be security checks in place and items may be confiscated if necessary.
 - Don't bring large bags.
- Our concert venue's flooring is not suitable for heels. We recommend wearing flat shoes if you plan to attend the concert.



EXTRA INFO

SMOKING

The stadium is smoke-free and smoking and the use of electronic cigarettes and vapes is not permitted anywhere inside the Ground. There will be a smoking area at the event.

TOILETS

All customers have easy access to toilet facilities, including wheelchair-accessible toilets. This year, we have increased the number of available toilets to reduce wait times. If you encounter a long queue, please feel free to explore alternative nearby facilities.

UMBRELLAS

Umbrellas are not permitted.

PAYMENT

Home Park Stadium is a cashless venue. Please make sure you bring a card or have Apple/Google Pay setup to your phone

Prohibited Items



Airhorns or other loud instrument

Alcohol

Animals/pets (service animals permitted)

Any item which could be used as a weapon and/or compromise public safety

Audio recording devices

Bottles

Canes (mobility canes are permitted)

Cans

Dangerous or hazardous items

Drones

Drugs and drug paraphernalia

Fireworks, including sparklers

Flares

Flags on poles

Flammables

Food

Glass vessels

Knives

Laser devices

Poles

Professional cameras or video recording equipment

Promotional items (including flyers, samples, giveaways)

Sharp objects such as knives or scissors

Selfie sticks/tripods

Smoke bombs, canisters or similar

Torches

Weapons of any kind (including replicas)

Umbrellas

All items will be confiscated and may be passed to the Police to deal with further

Any person in possession of such items will be refused entry to the Stadium